



2019 Charitable Giving Report



As one of our generous donors, you have made an important investment in the health of your family, friends, and neighbors. Now, we are pleased to show how you have helped provide compassionate, quality health care to patients throughout Texas.

Thank you for your support

\$12,683,439 generously donated by our supporters during calendar year 2019



\$4.47M given by Individual Donors

\$2.82M given through Estates & Trusts

\$1.54M given by Employees

\$1.14M given by Foundations

\$2.69M given by Corporations & Organizations



Did you know?

100% of every dollar you give directly benefits the area you choose.

\$50.1+ MILLION

awarded by the Foundation to many projects and programs at Baylor Scott & White, including:



\$5.50M to Patient Care



\$40.81M to Equipment & Capital



\$2.68M to Medical Research



\$1.11M to Medical Education

Your gifts are an investment in the health of our communities



7.4 MILLION Patient encounters annually

800+

Patient access points



in 2019...



973,491

Emergency Dept. Visits



309,221

Surgeries Performed



30,123

Babies Delivered

Most awarded not-for-profit healthcare system in Texas



17 facilities recognized in the 2019-2020 *US News & World Report* Best Hospitals List, including:

Baylor Scott & White Medical Center - Temple

#7 in Texas; ranked in top 10% in the nation for two specialties; high performing in seven other specialties

Baylor Scott & White Medical Center - Round Rock

High performing in two specialties

\$954 MILLION

in Community Benefit provided by BSWH in Fiscal Year 2019, including:



\$772.18M in Charity Care, Un-reimbursed Medicaid/Medicare, and Subsidized Services



\$129.72M in Medical Education



\$17.12M in Community Health Improvement Services and Financial/In-Kind Donations



\$34.99M in Medical Research

Capital & Equipment

Your gifts supported advanced equipment and building projects to increase our capacity and meet the ever-growing needs of the communities we serve.

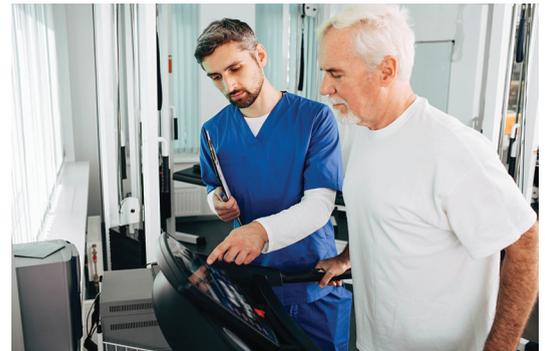
Brenham

Urology

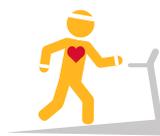
Your gifts funded the purchase of equipment such as ureterorenoscopes and a cystoscope system to help physicians address kidney stones and other conditions affecting the kidneys, bladder, and urethra. Both instruments are equipped with a telescope that allows physicians to see inside the urinary tract without the need for surgery.

Cardiac Rehabilitation

New to our Brenham location in 2019, cardiac rehabilitation equipment and services help patients recover from a cardiac event, such as a heart attack or surgery, and reduce their risk of future cardiac events. In addition, cardiac rehabilitation can help patients improve their quality of life by reducing stress, boosting their mood, and increasing their energy and strength to make daily activities easier.



Patients take control of risk factors such as high blood pressure and cholesterol



Patients adopt healthy behaviors with an individualized exercise and lifestyle modification plan



Patients build the foundation of a future with a support system of nurses, exercise specialists, dietitians, and other health care professionals

College Station

Surgery

Your gifts helped support the construction of 24 new patient rooms in our surgery department.

Neonatal Intensive Care Unit (NICU)

The NICU provides advanced life-support services and technologies for premature and seriously ill newborns. Your gifts helped fund the purchase of equipment to aid in caring for these fragile babies, training staff, and improving the patient experience:

- A simulation baby creates realistic scenarios to train providers and nurses to care for infants with a variety of conditions
- The Draeger Jaundice Monitor screens at-risk infants and provides dependable results in seconds rather than hours.
- The NicView live-streaming video service helps families bond with their hospitalized infant when they cannot be at the bedside



Cancer Center

Cancer treatment can be very taxing both physically and mentally. Your gifts provided equipment to aid in our efforts to reduce the stress associated with a cancer diagnosis and treatment:

- A Vein Finder helps nurses initiate IV lines by using infrared technology to illuminate a “map” of the patient’s veins on their skin
- Bariatric chairs ensure all our patients are comfortable during infusions that can last several hours
- Mobile workstations improve efficiency and the patient experience by allowing nurses to remain close to their patients



Greater Austin

Chapel

Your gifts helped convert existing space into a chapel for patients, visitors, and staff members of all faiths at Baylor Scott & White Medical Center - Lakeway. This quiet space for private prayer and meditation serves as a source of comfort and an aid to healing.

This custom stained glass window is featured in the chapel at Baylor Scott & White Medical Center - Lakeway. ▶



Specialty Clinic

Your gifts also helped support renovations currently underway in the Baylor Scott & White Specialty Clinic - Lakeway. Upon completion, the patient-friendly space will feature a centralized check-in and waiting room, as well as additional exam rooms to accommodate growth in each medical specialty.



Intensive Care Unit (ICU)

Through your generosity, ICU robots are now available at our hospitals in Pflugerville, Buda, and Austin. Using these robots, a critical care specialist at one hospital can have a face-to-face interaction with a patient at another facility.

Although divided by geography, the physician can conduct a physical assessment via a powerful camera and microphone, and provide direction to on-site staff. This allows critical care specialists to serve multiple hospitals at a time, increasing efficiency and helping to ensure high-quality care for every patient no matter their location.

- ▶ A great deal of a physician's decisions in the ICU are based on a visual assessment. The ICU robots enable specialists at a remote location to visually evaluate patients quickly and coordinate care.

Orthopedic Surgery

Your gifts helped purchase the ExactechGPS Guided Personal Surgery system for shoulder replacement surgeries at Baylor Scott & White Medical Center - Lakeway. With this technology, physicians use a CT scan and preoperative planning software to produce a digital replica of each individual patient's shoulder and virtually place the prosthesis in the exact position required. Surgeons can then use "intelligent" instruments with infrared trackers to navigate the surgery to help ensure an improvement in range of motion, function, and pain relief.

Neurosurgery

A complicated operation called Deep Brain Stimulation (DBS) can help control the tremors experienced by Parkinson's Disease patients. In the past, however, the two-part surgery could take weeks, with the first operation lasting up to eight hours while the patient is awake so physicians can monitor brain functions.

With the Renaissance robot by Mazor Robotics now available through your support at Baylor Scott & White Medical Center - Lakeway, this life-changing operation has become much more efficient and patient-friendly.

The robot allows surgeons to determine the best trajectory to implant the DBS device prior to the operation and then use its guidance system to execute their plan with precision. The surgery lasts only about three hours and the patient no longer needs to be awake.



Meet Jairo

Imagine living your 40s without being able to sleep, eat, drive, work, or play tag with your son due to overwhelming tremors and pain caused by early-onset Parkinson's disease.

For years, this was Navy veteran Jairo Molina's daily life. Then, he became the first patient in Texas to undergo Deep Brain Stimulation using the Renaissance robot while under anesthesia at Baylor Scott & White Medical Center - Lakeway.

"In just 48 hours, the tremors that had taken over my life were gone," Jairo says. "Parkinson's is a progressive disease, so I don't know what the future holds for me. But for now you'll find me outside with my son playing tag every chance we get."

Hill Country

Obstetrics & Gynecology

Your gifts helped purchase an additional ultrasound machine for the Department of Obstetrics & Gynecology at Baylor Scott & White Medical Center - Marble Falls. Physicians use ultrasounds to monitor fetal growth and development during pregnancy, detect many congenital anomalies, perform procedures, and diagnose and monitor other conditions not related to pregnancy.

Audiology

Your generosity enabled us to purchase Vivosonic Auditory Brainstem Reponse equipment to screen newborns for potential hearing loss. This screening helps physicians intervene early so that children with hearing loss are less likely to experience developmental delays in speech and language.

Specialty Clinic

Your gifts also helped support construction to expand spaces within the Baylor Scott & White Specialty Clinic - Marble Falls dedicated to Women's Health, Cardiology, and Oncology. With more patient rooms and additional medical staff, these departments have the capacity to serve 7,000 additional patient visits annually.



Meet Jane

For 23 years, Jane Boisvert was cancer-free after surgery to remove a tumor in her right breast. Then, a routine mammogram and subsequent testing revealed cancer had struck again, this time in her left breast.

“With such caring, qualified, and optimistic staff seeing to my every need, I retained a very positive attitude throughout the many months of treatment,” she says. “We are extremely fortunate to have this superior service here in the Hill Country.”



▲ The Ted & Sue Getterman Sports and Orthopedic Center opened on February 27, 2020.

Waco

The new Ted & Sue Getterman Sports and Orthopedic Center on the Baylor Scott & White Medical Center - Hillcrest campus is designed to enhance the health and well-being of the entire community, from high school and elite athletes, to weekend warriors and seniors.

Your gifts will help prevent and treat injuries with leading-edge equipment, such as:

- A 3T MRI that provides high-resolution images to aid in the diagnosis of a variety of conditions
- An AlterG Treadmill that reduces gravity's impact during physical therapy and training
- A Bio-dex Machine that measures muscle strength following surgery and identifies risk for re-injury
- A performance space for activities such as running and cutting, lifting specialty weight equipment, and swinging a golf club—all designed to enhance the physical therapy experience

Meet Nathan

Whether he is on the water, on the field, or in the gym, Nathan Embry is driven to be active. Recently, Nathan visited Baylor Scott & White for two separate injuries. Fortunately, he did not require surgery and was able to return to his normal activities after rest and physical therapy.

“I don’t want to slow down,” Nathan says. “My doctors gave me back my quality of life, because I would be miserable if I couldn’t be active. I’m grateful to have this level of expertise right here in Waco and to the donors who gave to make this new facility possible.”





▲ The first surgeries at the Grobowski Surgical Center were performed in April 2019.



▲ Specialists use the da Vinci robot in a wide variety of minimally-invasive procedures.

Temple

Surgical care is a rapidly evolving field. Although minimally invasive surgeries mean much smaller incisions, less pain, and faster recovery, the equipment needed to perform these operations is significantly larger and more intricate than in the past.

Your gifts helped support the construction of the new 147,000 square-foot Grobowski Surgical Center on the campus of Baylor Scott & White Medical Center – Temple. Built to meet patients’ surgical needs both now and in the future, the facility is designed with more space and infrastructure to accommodate larger equipment, larger teams, and increasing demand among a growing population. The facility includes:

- 10 spacious and advanced operating suites for a total of 32 operating rooms
- 48 private patient rooms with bathrooms
- 28 Post-Anesthesia Care Unit beds
- Enhanced workflows and ergonomic work areas

Your gifts also supported more than \$2.7 million in equipment to outfit this advanced facility. For instance, your generosity enabled the purchase of an additional da Vinci robotic surgical system, which allows surgeons to perform minimally invasive procedures with precision, enhanced dexterity, and 3D visibility. The surgical console has tiny wristed instruments that move like a human hand, but with a greater range of motion.

McLane Children's

The \$26 million, 18,000 square-foot expansion project at Baylor Scott & White McLane Children's Medical Center was entirely funded with philanthropic support and focused on four areas:

Physical & Occupational Therapy Suite

- More than doubled the space for therapy
- Sensory therapy room for children with limited communication skills

Fikes/CEFCO Emergency Department

- 6 new private rooms, including 2 designated "safe rooms" for mental health patients
- Ability to treat 10,000 additional patients annually

Imaging Department

- New 3T MRI machine with increased resolution and reduced scan time
- Tree house design reduces stress

Carolyn & Wendell Williams Special Procedures Unit

- 4 private rooms to replace curtained bays
- Ultrasound equipment to help nurses place PICC lines more quickly and with less pain



▲ Physical & Occupational Therapy suite



▲ 3T MRI machine encased in a "tree house"



Meet Ava

Born with spina bifida, Ava Canales has undergone multiple surgeries to stabilize her spine, but loses a bit of strength and sensation in her legs with every operation. She is a frequent visitor in the Physical and Occupational Therapy suite at McLane Children's, where she does many strength and balance exercises. Ava loves the larger space where she can ride a bike to help build her leg muscles.

Programs & Services

Your gifts helped support programs throughout Central Texas that are enhancing the experience, health, and wellness of both our patients and our staff.

Patient Navigators

Cancer patients often describe their experience as a “journey,” uncharted territory with roadblocks they must navigate to survive. Your gifts helped support our Patient Navigators who help guide patients and their caregivers through what can be an overwhelming and emotional experience. They handle logistical and administrative details large and small, allowing patients and families to focus on healing.

Patient Navigators partner with patients from their diagnosis, through their treatment, and into survivorship, serving as an advocate, educator, and guide, all at no cost to the patient. Some highlights include:

- Patient advocacy and support
- Coordination of appointments
- Removing barriers to care, such as transportation or financial hardship
- Education on what to expect and empowerment to make informed medical decisions
- Assistance with finding resources
- Management of cancer-related side effects



Meet Jennifer

Cancer care often involves multiple care providers, unfamiliar medical terms, and anxiety. In her role as a Patient Navigator, Jennifer Foster serves as the point person her patients can rely on to help guide them throughout their cancer journey. “With all the challenges and information my patients are presented with, it’s so amazing and inspiring to see them have such a positive outlook,” Jennifer says. “We do everything we can to make this journey easier for them.”

Child Life

Your gifts helped support the Child Life program at Baylor Scott & White McLane Children’s Medical Center. The program helps children and families deal with the stress and anxiety that often accompany health care experiences. Through play activities, relaxation and stress management, and opportunities to socialize with other children, Child Life helps to normalize the hospital experience and provides emotional support for children and their families.



Summer Camps

Your generosity fully funds four summer camps that restore confidence and provide a sense of normalcy for children with health challenges. Hosted by the Child Life team at McLane Children’s, campers enjoy traditional camp activities, like fishing, climbing ropes courses, and arts and crafts, while continuing to receive the medical care they need.



▲ Camp Soaring Eagle for children with neurological disabilities

Camp Wheezeaway for children with asthma ▶



- ▶ Camp Dreamcatcher for children with cancer or a blood disorder
- ▶ Camp Rays of Hope for children coping with the loss of a loved one





Pawsitive Pals

Your gifts help support care and training for our furriest employee, Lorenzo the facility dog. Lorenzo works with the Child Life team to help children feel more comfortable during their stay in the hospital. For instance, Lorenzo might help motivate a child to be more mobile by walking or playing fetch, or offer comfort by distracting or cuddling with them during a procedure.

- ◀ Lorenzo comforts a patient in the Emergency Department at McLane Children's.

Hospice Care

Fortunately, most patients admitted to the hospital will improve, but when they do not, a focus on the relief of suffering may be the patient's best treatment. By supporting the hospice program, your gifts helped improve the comfort of hospice patients and families facing the last chapter of life.



WE HONOR VETERANS

Baylor Scott & White Hospice - Temple and Baylor Scott & White Hospice - Waco were recently recognized as *We Honor Veterans* partners, achieving Level 4—the highest recognition attainable—for their work with veterans in need of hospice care.

Nursing Excellence

Nurses play a vital role in the health care of our patients, providing care, education, and comfort. Your gifts supported scholarships for students pursuing nursing degrees and advanced certifications as well as funding for lectureships.

In addition, the system offers a nurse residency program for those entering their first year of practice. The program was recently awarded the highest recognition given by the American Nurses Credentialing Center's Accreditation Program.



71 scholarships awarded in 2019, totaling \$406,666

116 nurses in Central Texas achieved national certification in their area of practice in 2019

A Year In Review

Thank you for all your support in 2019. To view these and more photos from our events, please visit us at [CTXFoundation.BSWHealth.com/EventGallery](https://www.CTXFoundation.BSWHealth.com/EventGallery).



1. Ted & Sue Getterman Sports and Orthopedic Center donor celebration - Waco | 2. Boots & Bandanas - McLane Children's | 3. Diamonds & Denim - College Station | 4. Grobowsky Surgical Center donor celebration- Temple | 5. Healthcare Classic Golf Tournament - Brenham | 6. Charity Dove Hunt & True Grit Tribute Party - Waco | 7. Swing for Health Topgolf Tournament - Austin | 8. Communities Connected - Hill Country

